

Residential VoIP

TELES C5 Residential is a turn-key solution that enables service providers to deliver bundled services to customers.



- Carrier-grade reliability and availability
- Standard based and scalable
- Extends the customer base by leveraging existing infrastructure
- Maximizes infrastructure by delivering convergence of voice and data
- Web-based customer self service
- Comprehensive and centralized system management
- Extensive features-suite including DDI, CLIR, CLIP, Call Waiting, VoiceMail, and more

Expands your services and profit

Deliver the complete bundle of residential services and watch your profits rise. TELES C5 Residential enables you to capture local and long distance call minutes, voice mail, and internet access. By offering converged voice and data services, you squeeze out service providers who offer only one or the other.

Speeds up time-to-market

Fast delivery puts you in the lead. With TELES C5 Residential's integrated system and device management, your rollout of new services and time-to-market is as quick as possible. At the same time, by leveraging your existing infrastructure with standard based, grow-as-you-go TELES C5 equipment, you maximize profit and minimize OPEX and CAPEX.

Expands and secures your customer base

More services means more customers. Equally important, TELES C5 Residential helps you keep both your established and your new customers. Customers prefer having services delivered by a single provider because that focuses communication on a single address at a single phone number. That focus minimizes churn.

Increases customer satisfaction

Convenient self-management increases customer satisfaction. The easy-to-master web-based system enables customers to customize, personalize and organize their service without having to contact the service provider. This increases their sense of control and, ultimately, their ability to get what they want out of the service.

Simplifies system management

Integrated system and device management, including management of IADs (Integrated Access Devices) and soft-phones, puts you in control and saves you OPEX. Plus, it's all centralized and remote. Manage the entire system from the comfort of your office.

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APPLICATION

TELES C5 Residential enables service providers to offer telephony service to their end customers. Providers can introduce their service independent of their customer's access technology and infrastructure. This minimizes the investment costs.

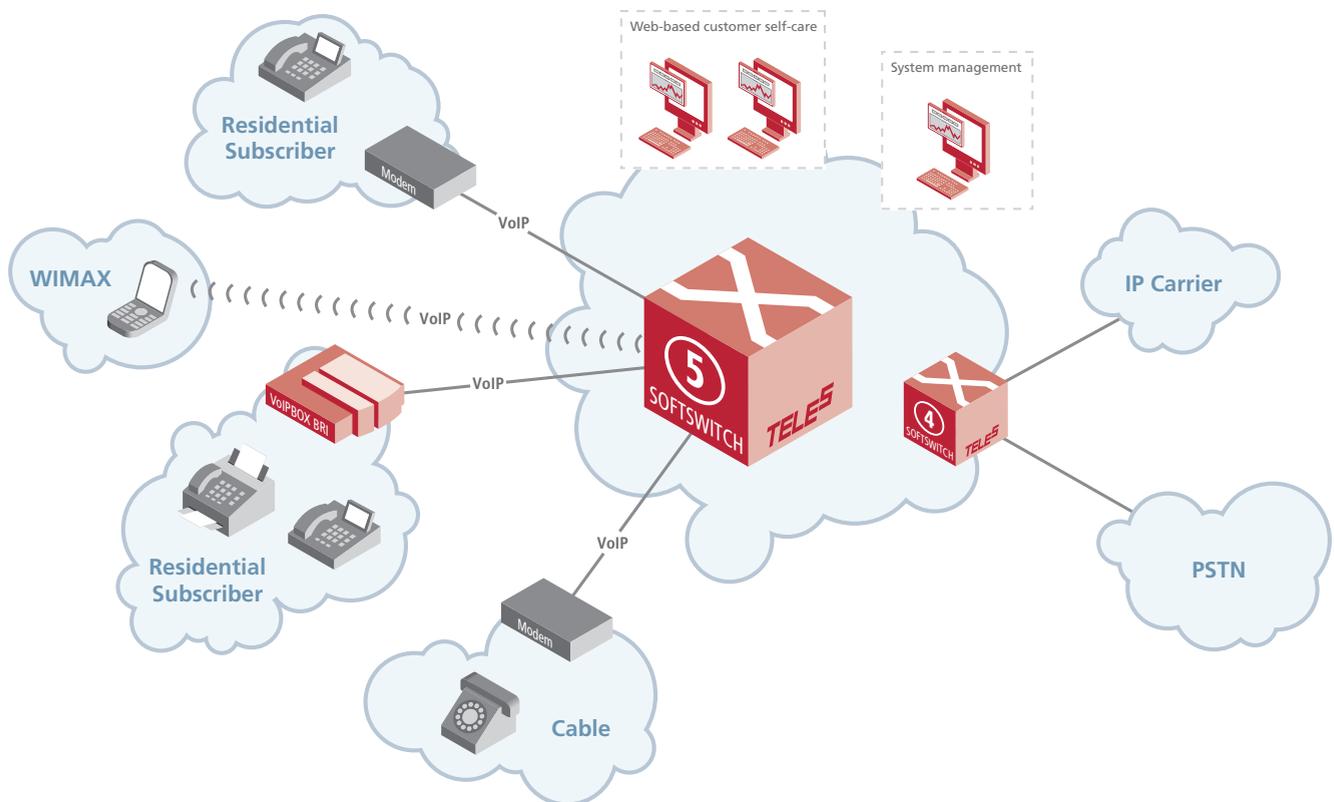
Because TELES C5 Residential is based upon the industry standard Session Initiation Protocol (SIP), the range of potential applications is wide and varied. Residences can be addressed over any broadband connection including WiMax, xDSL, and cable amongst others. At the same time, customers can continue using their existing analog phones, IP phones, and fax machines.

With TELES C5 Residential, the service provider can deliver the complete bundle of residential services and capture local and long distance call minutes, voice mail, and internet access. By being the single point-of-contact, service providers secure customer loyalty.

KEY FEATURES

- Calling Line Identification Restriction (CLIR)
- Calling Line Identification Presentation (CLIP)
- Direct Dialing Incoming (DDI)
- Call Forwarding Unconditional (CFU)
- Call Forwarding Busy (CFB)
- Call Forwarding on No Reply (CFNR)

- Call Forwarding Timeout (CFTO)
- Call Forwarding UnRegistered (CFUR)
- Skip Feature on Loop
- Multiple Subscriber Number (MSN)
- TWIN number (TWIN)
- MCID
- Fax (T.38)
- DTMF support*
- Early Media*
- Call Hold*
- Speed Dial*
- Redial*
- Recall*
- Do Not Disturb*
- Dial Tone*
- Call Waiting*
- Voicemail
- Message Waiting Indication
- Comprehensive System Management
- Customer Self-Service
- External Provisioning Interface



Find out more: www.teles.com



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* Device dependent